



2020 COVID POLICY

General

We are committed to keeping you healthy and safe, but we cannot guarantee you will not be exposed to a communicable disease like COVID-19 during your visit with us, as there is an inherent risk of exposure in any public facility. We rely on you to do your part to protect yourself and your family. We are a small family operation and we ask that you help us remain healthy and open for visitors.

- Stay home if someone in your family/group is sick, has a vulnerable immune system, or is considered at-risk as identified by the CDC – including those who are over the age of 65 or those who have severe underlying medical conditions.
- Stay at home if you have the following symptoms: a fever of 100.4 degrees or higher, respiratory symptoms, such as dry cough or shortness of breath, sore throat, headache, body ache, chills, or loss of taste or smell.
- Wash and/or sanitize your hands frequently throughout your visit. Wear a mask as designated by the governor.
- Follow social distancing guidelines by
 - Maintaining at least 6-feet of physical distance between groups.
 - Refrain from gathering on site with friends or family in groups of more than 10.
- Minors must always have direct parental supervision.
- By entering the property, you fully acknowledge that there is a risk of exposure to COVID-19, a disease that can lead to severe illness and death, along with other common communicable diseases. Further you fully accept such risks and agree to hold harmless Lohstroh Family Farms along with its owners & staff should any issue resulting in injury, illness, or death.

Actions we are taking:

- We will offer curbside service for customers who are unable to visit in person. Call us at 740-869-4208 and we are happy to take your entire order over the phone.
- Our market will have open doors and windows and fans to be as open-air as possible. Most items available for sale are outside.
- Outside registers will be available this year for purchase of sunflower field and pumpkin patch entry to reduce market congestion.
- Sterilizing supplies are available for self-cleaning wagons/baskets as you enter the market.
- There will be a one-way entrance and exit to the farm market and one-way-traffic within the market. Signs and arrows will direct you.
- We ask customers to please wear a mask as designated by the governor.
- Our employees will wear masks unless separated from guests.
- Plexiglass walls have been installed at all indoor registers.
- Leave your recycled shopping bags at home. We will be bagging 100% of the baggable items in our bags.
- Lohstroh Family Farms reserves the right to limit the number of customers permitted as it finds necessary for our customers to maintain safe, social distancing.
- Sanitizing high use surfaces regularly.
- Hand sanitizer is readily available at various places throughout the farm.
- **Your patience through these trying times are appreciated. We thank you for your business as without you we would not exist.**